In a flash!

German IT provider SV Informatik optimizes business processes for insurance company SV Sparkassen-Versicherung through web services with PITSS.CON

- Successful companies depend on innovative IT

- Integration of web services opens enormous opportunities for business services

- Automated analyses lay the foundation for successful modernization Projects

"With PITSS.CON the modernization of SV SparkassenVersicherung can be perfectly planned, evaluated and accelerated!"

Timo Frey, *Head of IV2 - ICIS SL, SV Informatik GmbH*

In a modern, market-leading insurance company, the IT department must successfully manage business processes for customers, agencies, partners and internal departments. Networks, large amounts of data, customer-oriented services and automated processing all place enormous demands on IT systems. SV Informatik efficiently supports, installs and maintains every business process at SV Sparkassen-Versicherung.

Competitive advantage through web services

SV Informatik manages the efficient, heterogeneous system environments and applications of SV SparkassenVersicherung and is responsible for the technical, innovative implementation of new requirements from business departments. The back office and sales representatives for SV SparkassenVersicherung and its project partners, use an interconnected mix of Oracle Database 12c, SAP modules, a standard insurance solution ICIS and customer-specific Oracle Forms 11g, Java and other Oracle-based applications.

SV Informatik is carrying out essential modernization projects to better support the business processes of the insurance company with an innovative IT solution. The new solution uses web services that allow interfacing with external third-party services such as lightning and storm enquiries to a weather service for the investigation of insurance claims. The integration of new web services into the existing application entails risks if

the impact of the system changes is unknown. Performance problems and loss of functionality could be the result, with possible long and difficult recovery as the consequence.

The analysis is the key to success

With the analysis functionality of the PITSS.CON tool, all the modules affected by an application change can be detected, evaluated and edited in advance. This ensures SV Informatik has no costly surprises during their modernization projects.

„If we decide to change our applications or integrate new functionalities, thanks to PITSS.CON we know exactly where to begin and if we have taken every impact into consideration. This means we are not only faster in the dependency analysis, but also error-free and more efficient. We can quickly adapt to new business challenges, thereby contributing to the customer acquisition and revenue growth of SV SparkassenVersicherung. With PITSS.CON we achieve significant cost savings both for development and maintenance in the form of efficiency gains."

Timo Frey, *Head of IV2 - ICIS SL, SV Informatik GmbH*

SV Informatik is the IT service provider for the German insurance company SV SparkassenVersicherung and its affiliated partners. SV SparkassenVersicherung covers all types of insurance, is the no. 1 in the region for building insurance and is one of the largest public insurers in Germany.

PITSS is the leading provider of software & services for modernizing and effectively managing Oracle applications. The PITSS Group was established in 1999 and has gained international recognition with over 1,000 customers and a multitude of successful Oracle projects.

PITSS is an Oracle Gold partner with sites in Stuttgart (HQ), Bielefeld (Germany), Twickenham (UK) and Troy (USA). www.pitss.com.